

2024 SOAR National Outcomes

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

2024 Outcomes

Initial Applications

- Approval Rate: 65%
- Number of Approvals: 2,670
- Number of Decisions: 4,078
- Average Days to Decision: 177

Appeals

- Approval Rate: 42%
- Number of Approvals: 401
- Number of Decisions: 945
- Average Days to Decision: 177

Cumulative Outcomes

- Cumulative Initial Approval Rate: 65%
- Cumulative Appeal Approval Rate: 49%
- Cumulative Initial Approvals: 59,101
- Cumulative Appeal Approvals: 9,292
- People receiving benefits because of SOAR: 68,393
- Total served: 109,910

Financial Outcomes

- Average Medicaid reimbursement per beneficiary: \$16,603
- Average general assistance reimbursement: \$2,649
- Average retroactive back payment: \$10,923
- \$774 million brought into the economies of participating localities

Top States

- 79% approval rate

Top 10 States¹

1. Tennessee
2. Pennsylvania
3. Maryland
4. Arkansas
5. North Carolina
6. Virginia
7. Oklahoma
8. South Carolina
9. Oregon
10. Nevada

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¹ Highest cumulative approval rates on initial application for states with at least 250 cumulative decisions, at least 24 decisions in 2024 (2 per month), and a 2024 approval rate above the national average. Combined, these states had 26,509 decisions.